

SUMMER DO



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0422 407 737



Heckenberg, NSW 2168

AVAILABILITY

- Mon: Morning, Afternoon
- Tue: Morning, Afternoon
- Fri: Morning, Afternoon
- Sat: Morning, Afternoon

SKILLS

- Extracting espresso
- Intermediate latte art
- Espresso machine maintenance
- Workflow efficiency
- Customer service
- Hygiene

LANGUAGES

Vietnamese

English

EDUCATION

Skyline International College
Burwood, NSW

Diploma: Automotive
Management

PROFESSIONAL SUMMARY

A dedicated barista with 2 years of experience, known for a positive and upbeat attitude. Skilled in delivering exceptional customer service with a friendly and approachable demeanor. Well-versed in hospitality industry standards and experienced in addressing customer inquiries and resolving complaints. Passionate about creating a warm and welcoming environment while consistently striving to ensure high customer satisfaction.

EXPERIENCE

Walla Cafe - Barista

Viet Nam • 02/2020 - 01/2022

- In charge of the coffee bar.
- Making cold drinks based on given recipe.
- Running floor & welcoming customers when needed.

Macchiato Kafe - Barista

Liverpool, NSW • 09/2022 - 07/2023

- In charge of the coffee bar.
- Controlled line and crowd with quick, efficient service.
- Assisted in inventory management to maintain adequate stock levels and reduce wastage.

Gongcha - Bubble Tea Barista

Bonnyrigg, NSW • 10/2022 - 10/2024

- Used POS system to accurately enter orders and process payments.
- Worked effectively in fast-paced environments.
- Developed and maintained courteous and effective working relationships.

KH Prestige Auto Care - Mechanic

Lansvale, NSW • 04/2023 - 10/2024

- Assembled and disassembled equipment to perform repairs and maintenance.
- Identified mechanical problems and determined best solutions for correction.