



Nhi

NGUYEN YEN HO

(ALMIRA HO)

ABOUT ME

I'm an experienced barista skilled in espresso machines, coffee makers, and latte art. As a university student, I'm flexible with my schedule and available for at least three days a week, ready to bring my passion for coffee to a dynamic team.

CONTACT



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Sydney Olympic Park

EDUCATION

- **SP Jain School of Global Management**

Bachelor of Data Science

2023 - Exp 2026

SKILLS

- Extraction & dial-in
- Milk steaming & latte art
- Order management
- Speed & workflow
- Equipment operation & maintenance
- Able to handle 4-5kg

WORK EXPERIENCE

Tea Barista

Coco Fresh Tea & Juice, Apr 2024 - Dec 2024

- Resolved customer complaints professionally and operated cash register and electronic equipment efficiently.

Barista

Toco Fresh, May 2024 - Nov 2024

- Resolved customer complaints professionally and operated cash register and electronic equipment efficiently.

Barista

Nho Coffee, Feb 2024 - Sep 2024

- Resolved customer complaints professionally and operated cash register and electronic equipment efficiently.

Team Member

KFC, Oct 2023 - Aug 2024

- Improved team performance through a feedback system, maintained customer relationships, and generated weekly service reports for management.

Barista and coffee supervisor

The coffee house, Feb 2020 - June 2023

- Customer Reception. Switchboard management. Attendance at the front desk. Check-in and check-out book organization. File maintenance.

Retail sale associate

Couple TX, Mar 2021 - June 2022

- Resolved customer complaints professionally and operated cash register and electronic equipment efficiently.