

KRIS NGO

BARISTA

CONTACT



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Student visa (Subclass 500)



Homebush, NSW 2140

SKILLS

Extraction and Dial-in

Milk steaming & latte art (Heart,

Tulip, Wing Tulip)

Order management

Maintain speed and workflow

Operate and maintain equipment

EDUCATION

Bachelor of Information Technology

**University of Technology
Sydney**

07/2024 - present

Major in Software Development
and Cybersecurity

LANGUAGES

Vietnamese

English

PROFILE

An aspiring barista with 2 years of experience in customer service, I'm skilled in creating positive experiences for customers and managing high-pressure situations. Eager to join a fun and dynamic team, continue serving great coffee, and expand my knowledge of Australian specialty coffee. Highly organized and dedicated to ensuring smooth store operations, with an exceptional attitude towards delivering timely and accurate service.

WORK EXPERIENCE

Waiter

The Alley, D2, Ho Chi Minh City

2022-2023

- Manage multiple tables during busy hours
- In charge of coffee making
- Prepare simple appetizers
- Handled cash payments and balanced the register
- Strong communication

Junior Barista

Le Petit Café, Ultimo, NSW 2007

2023-2023

- Prepare coffee and special drinks from shop recipes
- Attention to detail
- Familiarity with operating coffee machines and grinders
- Collaborate with colleagues to maintain a smooth workflow
- Maintain cleanliness and hygiene standards

WHY YOU SHOULD CHOOSE ME

- Eager to learn and grow in the coffee industry
- Committed to provide positive customer experience
- Quick learner
- Team player, collaborative and supportive
- Can operate POS system and take orders
- Consistent in rush hours