



MIA DONG

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Maitland Rd, Mayfield,
NSW 2304

EDUCATION

Bachelor of International Business
Vietnam Maritime University
2020 - 2023

Bachelor of Business Analytics
The University of Newcastle
2023 - 2026

BARISTA SKILLS

Used to troubleshoot extraction and milk.

Latte art.

Able to maintain consistency during busy hours.

Excellent at cleaning and maintenance.

Able to handle 4-5 kg

LANGUAGE

English

Vietnamese

ABOUT ME

A people person and an ambitious barista. Coworkers and bosses perceive that as a great communicator—with over 2 years of experience in hospitality.

Seeking an enjoyable group to carry on providing pleasant coffee to customers and expand knowledge about specialty coffee from Australia.

WORK EXPERIENCE

Highland Cafe (Sep 2020 - Nov 2021)
Bach Dang, Hai Phong

Barista

- In charge of the coffee bar and cold drink
- Cash balancing and reporting for review by management staff.
- In charge of visual merchandising for retail products.

Winmart Supermarket (Dec 2021 - June 2022)
Thuong Ly, Hai Phong

Cashier and Customer Service Staff

- Process customer payments
- Perform work related to books and payment statistics

McDonald's Viet Nam (July 2022 - May 2023)
Hai Phong

Waiter/Barista

- In charge of the coffee bar.
- Collaborated with the store manager to meet sales and food waste goals.
- Handled cash transactions and balanced the cash register.

Tre Viet Kitchen (Nov 2023 - June 2024)
Newcastle

Waiter/Kitchen hand

- Assisted in food preparation and kitchen tasks.
- Provided excellent customer service and managed front-of-house duties.
- Maintained cleanliness and organization in the kitchen and dining areas.