

BIANCA

THI TRA GIANG DO

CONTACT

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Bankstown, NSW, 2200

BARISTA SKILL

- Used to troubleshoot extraction and milk.
- Latte art.
- Able to maintain consistency during busy hours.
- Excellent at cleaning and maintenance
- RSA Certificate

ALSO, WHY YOU SHOULD HIRE ME:

- Familiar with different POS systems
- Able to make simple dishes
- Be able to cross-sell and upsell
- Good mathematical aptitude
- Strong supervising skills
- Strong and fun communicator

EDUCATION

Kaplan Business School

Bachelor of Marketing 2024-2027

AVAILABILITY

5 days a week including weekends. Can be flexible upon request.

LANGUAGE

- Vietnamese
- Fluent English

SUMMARY

My name is Bianca. I am known for my diligence and proactive approach to work, always striving to exceed expectations and continuously improve my skills. My commitment to excellence and my ability to work well under pressure make me a valuable asset to any organization. With a strong work ethic and a positive attitude, I am dedicated to delivering high-quality results and contributing to the success of the team. Looking for a fun team to continue serving people nice coffee and learn more about Australian specialty coffee.

WORK EXPERIENCE

Highland Coffee, Imperial Hotel Hue - Barista

July 2021 - April 2022

- In charge of the coffee bar.
- Managed a group of 5 employees including 2 junior baristas and 3 floor staff.
- Cash balancing and reporting for review by management staff.

Ngam Coffee, Hue - Barista

Jan 2022 - Sep 2023

- In charge of the coffee bar and cold drinks section.
- Proactively worked side by side with multiple levels of upper management to ensure consistent, high-quality customer service was maintained and presented to each client.
- In charge of visual merchandising for retail products.
- Trained up, new staff.

CENTURY BOWLS, Cabramatta - ALL-ROUNDER

Feb 2024 - AT PRESENT

- Perform satisfactory customer service with confidence and a simple.
- Maintain cleanliness and health safe with work environment
- Explain the menu, offer suggestion and encourage customer to try new dishes.