



Hoang Nhat Nguyen

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SUMMARY

Hello, I'm Hoang Nhat (Bon). I have experience in cashiering, waitering, and bubble tea preparation. I worked as a barista for 2 years in Vietnam. Currently, I am studying ICT at Western Sydney University. I can communicate in English and Vietnamese. I am looking for barista job opportunities to learn and work better. Thank you.

SKILLS

- POS Systems
- Cafe Set-up
- Latte Art (Tulip, Heart, Wing Tulip)
- Workflow
- Teamwork and Collaboration
- Cleaning and Maintenance
- Food Preparation
- Beverage Preparation
- Order Taking
- Active listener
- Cash Register Operations
- FLUENT IN Vietnamese
- Order Preparation
- Available Weekends

EXPERIENCE

August 2023 - January 2024

Bubble Tea Barista The Alley Lujiaoxiang | Canley Heights, NSW

- Greeted customers and took orders for coffee drinks, food items, and other beverages.
- Maintained a clean work environment by wiping down counters, washing dishes, and cleaning floors.
- Stocked shelves with ingredients needed to make coffee drinks.
- Assisted in the preparation of baked goods including muffins, cookies, scones, cakes.
- Memorized recipes for specialty bubble tea beverages and seasonal offerings.
- Restocked self-service area with sweeteners, stir sticks and coffee cup sleeves.
- Customized drink orders based on customer requests, demonstrating flexibility and attention to detail.
- Collected payments and provided accurate change.

November 2022 - July 2023

Cashier and Waiter Pho Ann Restaurant | Cabramatta, NSW

- Cleaned dining room chairs, tables, floors and other surfaces regularly.
- Trained new employees on restaurant procedures and plating techniques.
- Communicated with hosts, bussers and kitchen staff to prepare for and serve customers.
- Received payment from customers and returned correct change when necessary.
- Answered questions about menu selections and made recommendations when requested.
- Answered phone calls to assist customers with questions and orders.
- Took orders for food and beverages, accurately recorded them, and relayed to kitchen staff.

EDUCATION AND TRAINING

March 2023

Bachelor of Information And Communication Technology | Information Technology

Western Sydney University, Campbelltown, NSW

November 2022

High School Diploma

Cabramatta High School , Cabramatta

February 2020

High School Diploma

Diep Minh Chau High School (Viet Nam), Viet Nam

LANGUAGES

Vietnamese:



Native/ Bilingual

English:



Professional

CERTIFICATION

- Barista Certificate