

MANNY KIM

Barista

CONTACT

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📍 Bankstown

SKILLS

- Latte art (Heart, Tulip, Wing Tulip)
- Communication skills
- Extraction & dial-in
- Milk steaming latte art (Heart, Tulip, Wing Tulip)
- Order management
- Speed & workflow
- Equipment operation and maintenance

AWARDS & CERTIFICATIONS

- Barista Certificate at First shot barista training

EDUCATION

Tafe

2023-2025

Diploma of Nursing

PROFILE

I'm a friendly and hardworking barista with 2 years of experience in the coffee industry. I am passionate about making coffee into an art form. My experience has allowed me to create exceptional drinks tailored to each customer's taste preferences. My barista skills include making espresso-based drinks, working with food & beverage products, customer service, and inventory management.

WORK EXPERIENCE

BARISTA/ALL ROUNDER

THE PENNY ROYAL COFFEE SHOP

MAY 2021 TO OCTOBER 2023

1. Barista

- Prepared and served a variety of coffee and espresso-based beverages.
- Provided exceptional customer service, ensuring a welcome atmosphere.
- Operated and maintained coffee-making equipment, including espresso machines and grinders. Proficiency in coffee brewing techniques and latte art.

2. All Rounder:

- Assisted in various roles, including front-of-house and back-of-house duties.
- Provided exceptional customer service, greeted and assisting customers.
- Prepared and served food and beverages according to coffee shop standards. Ensured cleanliness and hygiene in all areas, adhered to health and safety regulations.

CASHIER/WAITER

THE M COFFEE SHOP

January 2018 to September 2022

- Cashier: Made paying easy and friendly, always greeted customers with a smile for a smooth checkout.
- Quickly and accurately handled transactions, take care of customer needs efficiently.
- Helped keep the checkout counter running smoothly, created a friendly atmosphere for customers.
- Waiter: Greeted and seated customers, providing menus and daily specials.
- Took food and beverage orders accurately and efficiently. Delivered orders to tables promptly, ensuring presentation and quality.
- Provided exceptional customer service, addressing any inquiries or concerns.