

IRIS NGUYEN

PROFESSIONAL SUMMARY

Friendly team player dedicated to making delicious specialty coffee and tea beverages and contributing to safe, welcoming cafe environment. Fast learner and adapter to new circumstances and challenges paired with in-depth knowledge of coffee-making equipment operations. Works well under pressure and in fast-paced settings.

WORK HISTORY

Barista, 06/2021 - 09/2021

Highland's Coffee, Haiphong, Vietnam

- Managed time effectively to balance both front-of-house tasks and back-of-house responsibilities during busy periods.
- Controlled line and crowd with quick, efficient service.
- Enhanced customer satisfaction by efficiently preparing and serving high-quality beverages.

Barista, 10/2020 - 06/2021

The Coffee House, Haiphong, Vietnam

- Maintained a clean and organized workspace for optimal productivity and safety.
- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Pleasantly interacted with customers during hectic periods to promote fun, positive environment.
- Contributed to a positive team environment through effective communication and collaboration with colleagues.

EDUCATION

Bachelor Of Technology, Information Technology, Expected in 03/2026

Kent Institute - Sydney, NSW


CERTIFICATIONS

- Sydney, First Shot Barista Training

LANGUAGES

 Yagoona , NSW 2199

 0406509696

 goblin2016nomnom13@gmail.com

SKILLS

- Friendly and outgoing
- Team Player
- Cash Handling
- Opening and closing duties
- Active listener
- Coffee machinery
- Espresso machine operation
- Customer Service
- Time Management
- Coffee and Tea Preparation

English



Professional Working

Vietnamese



Native or Bilingual

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