MIO NGUYEN FORMER STARBUCKS BARISTA



🚨 Female

13/05/1998

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- Q Australian permanent resident
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SKILLS AND LANGUAGES

Skills

Customer service Communication Teamwork Production Monitoring Time management Precision slicing Machine Operation Waste Reduction Multitasking Problem-solving Adaptability Team Building Positive Attitude

• Languages

English Vietnamese

OBJECTIVE

Dynamic and customer-focused Barista with extensive experience in the food and beverage industry. Proficient in operating and maintaining various equipment, mastering menu items, and providing exceptional service tailored to customer preferences. Skilled in fostering teamwork, multitasking effectively, and building positive rapport with colleagues and patrons. Known for maintaining a friendly demeanor and adapting swiftly to meet the demands of a fast-paced environment. Seeking to leverage proven abilities and enthusiasm for coffee culture in a Barista role.

WORK EXPERIENCE

Starbucks, Vietnam

Barista

Jul 2017 - Jul 2018

- Operated and maintained a variety of equipment including espresso machines, blenders, commercial coffee brewers, and coffee pots with precision and efficiency.

- Mastered the preparation of all menu items and adeptly catered to customer preferences by skillfully crafting custom drinks.
- Ensured visually appealing displays by consistently restocking specialty food items such as bagels and muffins, contributing to increased sales.

• E. C. Throsby

Slicer Operator,

Oct 2019 - Jan 2024

- Demonstrated proficiency in both independent work and collaborative efforts within a team environment, ensuring seamless operations.

- Exhibited self-motivation and a strong sense of accountability, consistently delivering high-guality results.
- Quickly adapted to new challenges and tasks, showcasing a proven ability to learn and excel in diverse settings.
- Provided valuable support and guidance to team members, fostering a cooperative and productive work atmosphere.
- Efficiently managed time to meet deadlines and fulfill responsibilities, optimizing productivity and performance.

EDUCATION

Wall Street English

Student

- - English

Aug 2016 - Oct 2018