

Hannie Tran

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I am a hard-working, highly enthusiastic person looking for opportunities in a fast-paced, dynamic environment where I can employ my extraction knowledge and customer service skills. Willing to build interpersonal relationships and work well with other employees to ensure a smooth process

Work Experiences

All-rounder | VN CITY - Strathfield, NSW

Feb 2023 - Present

- Provide high-quality customer service by taking orders, serving food and beverages, and ensuring customer satisfaction.
- Maintain cleanliness and organisation of dining areas, contributing to a welcoming atmosphere.
- Collaborate with the kitchen and bar staff to ensure timely delivery of orders.
- Handled cash transactions and maintained accuracy in billing and payments.

Skills

- Excellent customer service and interpersonal skills.
- Ability to multitask and work efficiently in a fast-paced environment.
- Proficient in order-taking and POS systems.
- Strong team player with a willingness to learn and adapt.
- Attention to detail and ability to maintain cleanliness and organisation.
- Know how to use a machine to make several types of drinks

Technical skills

Barista

- Extracting perfect Espresso
- Making Micro-foam milk
- Intermediate Latte art
- Espresso Machine Maintenance

Certifications

- Having responsible service of alcohol (RSA) certification

Personal detail

- Phone: 0416516059
- Email: tranvunganha1205@gmail.com
- Availability time: Flexible
- Student of Kaplan Business School