



Andy Nguyen

Barista

Hi! I am Andy, an enthusiastic boy who holds a Student Visa and can work for up to 24 hours per week. I have a strong passion for the coffee industry. I thrive in fast-paced environments and love connecting with customers. With a genuine smile, infectious enthusiasm, and a commitment to exceptional service, I'm confident I can contribute to your vibrant cafe atmosphere and leave a lasting impression on every customer.

Experience

○ Nov 2023 - Jan 2024

Hen Lee Asian Express | 180 Railway Pde, Cabramatta NSW 2166

Storeperson

Assisting customers with product inquiries, navigating store layout, and finding specific items. Providing friendly and personalized service, remembering frequent customers and their preferences. Going the extra mile to help customers, like carrying groceries to their car or finding a substitute product if unavailable. Rotating products to prevent spoilage, identifying and removing any expired items. Spotting potential supply chain issues and proactively communicating with suppliers. Organizing shelves and displays to optimize space and product accessibility. Reducing waste by implementing measures like donating near-expiration items or creating "ugly fruit" sections. Multitasking effectively to handle multiple tasks concurrently during busy periods. Operating various equipment like cash registers, scanners, and scales efficiently.

○ Apr 2022 - Mar 2023

Highlands Coffee | 1800 Nguyen Anh Thu St, Ho Chi Minh city

Barista

Efficiently creating latte art with intricate designs and consistent quality. Calibrating espresso machines to ensure optimal extraction. Recommending coffee drinks based on flavor preferences and dietary restrictions. Multitasking efficiently to handle orders, operate equipment, and interact with customers. Anticipating peak hours and ensuring sufficient ingredients and supplies are available. Maintaining a clean and organized workspace, and adhering to health and safety regulations. Providing friendly and attentive service even during busy periods. Proactively suggesting menu items based on customer preferences. Resolving customer complaints with empathy and understanding.

Contact

Phone

0493813738

Email

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Address

211 Nuwarra Rd, Moorebank
NSW 2170

Education

2022-Now
High School

Availability

Weekdays: after 4pm
Weekends : all day

Skills

- Prepare Australian coffees
- Extraction/ Dial-in
- Cleaning and maintenance
- Basic latte art (Heart, Tulip, Rosetta)
- Alternative Brewing
- Customer Service

Language

English

Vietnamese

Reference

Christ

Manager, Hen Lee Asian Express

Phone: 0416323967