

# TINA TRAN

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Barista/ All-rounder

Canley Vale, NSW, 2166



## SUMMARY

An aspirational barista and a friendly person. Having 1 year of experience in coffee making and over 1.5 years in hospitality and retail  
Looking for a fun team to continue serving people nice coffee and learn more about Australian specialty coffee.

## EDUCATION

### International College of Management

Bachelor's Degree in Hospitality Management  
2023 – 2026

## BARISTA SKILLS

- Used to troubleshoot extraction and milk.
- Latte art.
- Able to maintain consistency during busy hours.
- Excellent at cleaning and maintenance.

## LANGUAGES

- Vietnamese
- English

## AVAILABILITY

- Monday, Thursday, Friday

## EXPERIENCE

### Goose Bakery, Forest Lodge - Barista

October 2023 - Present

- Operated espresso machines, brewed coffee, and prepared beverages according to established recipes.
- Maintained a clean and organized workspace, adhering to health and safety standards.

- Managed cash transactions and processed payments accurately.

### Sydney Appliance Store, Cabramatta - Sale Consultant

March 2023 - October 2023

- Skilled at working independently.
- Worked well in person setting, provider support and guidance. Increased sales and customer satisfaction through personalized servicing.

### Cha Bar, Sydney - Barista Trainee-All rounder

April 2023 - July 2023

- Cleaned counters, machines, utensils, and seating areas daily.
- Listened carefully to customer requests and created personalized, delicious beverages, which improved sales
- Used POS system to accurately enter orders and process payments.

### Highland Cafe, Hai Phong - Barista

August 2021 - August 2022

- In charge of the coffee bar
- Proactively worked side by side with multiple levels of upper management to ensure consistent, high-quality customer service was maintained and presented to each client.
- Assisted in opening and closing procedures, including inventory management.