

Amber Do

I am a qualified and professional in hospitality area with four years of experience in busy food store supervisor and manager and 1 year experience in barista. Strong communication and customer service skills. I am currently in the second year of Bachelor of Early Childhood Education.

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EXPERIENCE

KFC, Broadway — Shift Supervisor

Jan 2019 - Nov 2023

Oversee day-to-day operations, ensuring efficient workflow and adherence to operational standards.

Ensure exceptional customer service by addressing customer inquiries, concerns, and complaints promptly.

Provide ongoing coaching and development opportunities for team members to enhance their skills and performance.

McCafe, Townhall — Barista

March 2022 - May 2023

Knowledgeable about different coffee brewing methods

Proficient in operating espresso machines and preparing various espresso based drinks

SDN Childcare Centre, Remote Casual — Casual Educator

Feb 2023 - Present

Understanding of child development principles and milestones to tailor activities and learning experiences to each child's age and stage

Flexibility and adaptability to handle unexpected situations and changes in the childcare environment.

EDUCATION

Tafe, Randwick — Bachelor of Early Childhood Education

July 2022 - Present

Marrickville High School, Marrickville — HSC

July 2018 - Dec 2021

SKILLS

Ability to handle multiple tasks simultaneously in a fast-paced

Effective Communication,
Work effectively as part of a team

Scheduling and Planning

Problem-Solving Skills

Certificate

Work with children check

Food Handling Certificate

First Aid Certificate

Barista Certificate

RSA Certificate (Photo Id card)

LANGUAGES

Second language Vietnamese

